Chhattisgarh State Power Distribution Company Limited

MOBILE SHORT CODE SMS SERVICE

KEYWORD : **CSPDCL** and Short CODE : **56161**

List of SMS TEXT required to be send by consumers through their registered mobile no. for getting different information and their response send by CSPDCL through SMS.

For Mobile No. registration consumer can contact at 1912 of CSPDCL's Centralised Call Center or can give a missed call at 7879255255

Note : Cost per SHORT CODE SMS to Consumer will be as per Tariff Plan of their mobile Telecom Service Provider.

SN	Particulars of Information required by consumer through Mobile SMS	SMS Text required to be send by consumer from their Registered Mobile No. to 56161	Response SMS send by CSPDCL (Sample Message)
1	To register No Supply Complaint	CSPDCL\<space\>**FOC**\<space\> **BPNo.**	Your complaint has been registered with Complaint Id 6001009067. Use this ID to know status of your complaint. Dial 1912 to contact Centralised Call Center.
2	To get the Bill Details	CSPDCL\<space\>**BILL**\<space\>**BPNo.**	Dear Rajiv Srivastava, BP No. 1002355997 Bill Amt Rs. 10130 for Jan-16 Due Dt 19/02/16. Pay Bill Online at www.cspdcl.co.in. Dial 1912 for any complaint.
3	To get the Last Payment Amount	CSPDCL\<space\>**PAY**\<space\>**BPNo.**	Dear Rajiv Srivastava, your latest payment of Rs. 10130 was received on 15/02/16 for Bill Month Jan-16 for BP No.1002355997. Dial 1912 for any complaint.
4	To get the Unpaid Amount	CSPDCL\<space\>**DUE**\<space\>**BPNo.**	Dear Rajiv Srivastava, Your Amount Due is Rs. 10130 for BP No.1002355997. Pay Bill Online at www.cspdcl.co.in. Dial 1912 for any complaint.
5	To register the Mobile No. through which SMS is send	CSPDCL\<space\>**REG**\<space\>**BPNo.**	Dear Rajiv Srivastava, Your Mobile No.9425294252 registered for BP No.1002355997 for Bill, Payment and Complaint related SMS. Dial 1912 for any complaint.
6	To register the Mobile No. other than through which SMS is send	CSPDCL\<space\>**REG**\<space\>**BPNo.**\<space\>**MobileNo.**	Dear Rajiv Srivastava, Your Mobile No.9425294252 registered for BP No.1002355997 for Bill, Payment and Complaint related SMS. Dial 1912 for any complaint.
7	To inform Current Meter Reading	CSPDCL\<space\>**RDG**\<space\>**Meterreading**\<space\>**BPNo.**	Dear Sir/ Madam, thanks for submitting meter reading xxxxxx for BP No. xxxxxxxxxx. Please dial 1912 for any query.
8	To register email Id	CSPDCL\<space\>**EBILL**\<space\>**BPNo.**\<space\>**emailid**	Dear Sir/ Madam, thanks for registering email Id for BP No. xxxxxxxxxx for e-Bill Service. Please dial 1912 for any query/ complaint.
9	To get information about power outage	CSPDCL\<space\>**SUPPLY**\<space\>**BPNo.**	
9	To get Help from CSPDCL	CSPDCL\<space\>**HELP**	Dear Rajiv Srivastava, our Customer Care Executive will contact you shortly for providing help. Dial 1912 for any complaint.
10	To get all PULL SMS Codes of CSPDCL	CSPDCL\<space\>**PULLSMS**	PULL SMS Keywords List : CSPDCL\<space\>BILL\<space\>\<BPNO\> CSPDCL\<space\>PAY\<space\>\<BPNO\> CSPDCL\<space\>DUE\<space\>\<BPNO\> CSPDCL\<space\>REG\<space\>\<BPNO\> CSPDCL\<space\>FOC\<space\> \<BPNO\> CSPDCL\<space\>HELP CSPDCL\<space\>PULLSMS